General:

- **No charge for Standard Private Labels. $1.20/case extra charge for Color Private Labels.**
- 15 case minimum order. During slow seasons we will allow exceptions.
- We ship in full case quantities only.
- To insure accuracy we prefer faxed, e-mailed or mailed orders. We do accept phone orders but cannot be responsible for mistakes.
- All orders must be paid in full before shipment. We accept E-check or by mail.
  3% convenience fee is added for all orders paid by credit card.
- In the rare case we are out of an item we will notify you and ask you to wait until it is ready or substitute another item (no back-orders).
- Pickups can be made by appointment and receive $1.00/case discount plus additional discount for large orders.
- For product shipped unlabeled for you to supply the labels deduct $1.50/case.

Pallet Shipping Rates (per case):   * Shipping rates can change during the year.

States	Quantity 25-34	35-49	50-74	75-99	100-2500#
AL, GA, NC, SC, TN	$2.75	$1.00	Free	Free + $1.00/case discount	Free + $1.75/case discount
AR, North FL, KY, MS, VA	$4.50	$2.25	$0.50	Free + $0.50/case discount	Free + $1.25/case discount
South FL, IL, IN, OH MI, MO, West PA Zips (150-166)	$5.25	$2.50	$0.75	Free + $0.25/case discount	Free + $1.00/case discount
DE, IA, MD, NJ, NY East PA, RI, WI, WV	$7.00	$4.00	$2.25	$0.50	Free + $0.50/case discount
CO, CT	$10.00	$6.00	$3.25	$1.00	Free

** If your state is not shown above then ask us about special rates.

Additional Charges: Extra fees such as residential deliveries, redelivery attempts, inside delivery, limited access, liftgate service and detention fees will be charged back to customer.

When a shipment is received you must notate any damage at time of delivery.
If shipment is signed as "received in good condition" we are unable to file any
claim. It is your responsibilty to inspect for hidden damage.